

Wellons, Inc. is an industry leader in Renewable Energy Products and Lumber Dry Kilns for the wood products industry. For over 40 years Wellons has provided built to order engineering, design, manufacturing, construction and equipment services for multiple industries. We currently have an opening for a:

Customer Service Representative

The primary responsibility of the Wellons Customer Service Group is to support the continued operations of our existing customers. This support can include the following activities:

- Preparing quotes for spare or replacement parts for original components;
- Offering advice or technical guidance with operational issues at a facility;
- Helping to coordinate maintenance activities, planned or unplanned, that may include Wellons Field Service personnel;
- Support of other groups within Wellons including Engineering, Manufacturing and Field Construction.

The applicant for this position should have the following work experience or job skills:

- The ability and desire to actively find a solution to a customer's issue. This may require a combination of education and hands-on experience. A positive attitude is mandatory.
- Basic knowledge of mechanical, electrical and control systems in service at Wellons designed facilities. Actual work experience in this area would be highly beneficial.
- Computer skills including proficiency with Word and Excel.
- Good interpersonal skills (including telephone conversations and email transmittals) that help promote a positive and upbeat attitude.

This is an in-house position that will work from our Vancouver, Washington headquarters. Qualified candidates who possess these skills and are looking for a position in a well-established firm offering medical, vision, dental, and profit sharing, are encouraged to submit a resume.