



Mechanical Service Technician—Sawmill Machinery

SALEM EQUIPMENT, INC. is a wholly owned subsidiary of the Wellons Group and is also a leading manufacturer of a wide range of premium sawmill machinery since 1946. Salem continues to look for new and better ways to serve our lumber producing customers with solutions that help them reach and exceed their operating goals. Salem Equipment is a global supplier to the wood processing industry, with a primary customer base in the US & Canada, as well as some in Europe and South America. We strive to provide value added solutions for our customers and assist them in producing quality wood products for the end user.

We are seeking an experienced **Mechanical Field Service Technician** with strong mechanical capabilities, proven ability to perform root cause analysis and a natural aptitude for customer service. This person will often be the first point of contact for our customers with technical questions or issues that may arise from operating our equipment. We are looking for the Mechanical Service Technician who possesses a strong intellectual curiosity and the desire to document new and revise existing service documentation and tooling.

Essential Job Functions and Qualifications:

- Demonstrated computer literacy and the ability to utilize Microsoft Office Suite of products, Excel and Word in particular.
- Will possess millwright / field fabrication skills.
- Ability to read blue prints.
- Effective ability to communicate both in writing or orally.
- Ability to deliver exceptional customer service.
- Demonstrated experience with hydraulics, pneumatics and lubrication systems
- Demonstrated experience with welding and fitting components and complete machines
- Demonstrated experience in machinery installation techniques, including multiple alignment methodologies.
- Previous experience providing customers with solutions that include retrofitted upgrades to utilize new technology.
- Demonstrated field service background, preferably in the wood products industry.
- Demonstrated experience with troubleshooting both in the field for start-up commissioning and over the phone while in the office acting as a technical resource for customers.
- Demonstrated ability to write regular progress reports and present them to management and customers.
- Ability to travel both domestically and internationally in North America as needed.

Education, Experience & Certification:

- Journeyman millwright or the equivalent combination of experience and education.
- Demonstrated depth of knowledge in a variety of fabrication, machining and assembly processes.
- Previous experience in a capital equipment manufacturing, installation and commissioning.

Desired Key skills:

- PLC and controls knowledge (Hydraulic, Electrical, Pneumatic).
- Solid Works / Autodesk Inventor / AutoCAD familiarity a plus.
- Strong math and IT skills.
- Good visual and spatial awareness.
- Attention to detail and problem solving.
- Knowledge of vendors and the ability to source components from various vendors.
- Strong desire to document standard preventative maintenance, installation and monitoring practices for capital equipment.
- Time management and organizational skills

Salary & Benefits:

- Salary is DOE.
- Medical, vision, dental insurance
- 8 paid holidays
- Discretionary profit share retirement plan contribution up to 25% of earnings.
- Discretionary bonus based on profitability.